

Winter 2021

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living the dream...

Holiday Trails RV Resorts

Greetings from Bridal Falls

Normally, I would be writing this from down south but as you know a lot of things are not normal right now. I know that many of you would also normally head south at this time of the year. We know now that we are able to head south this winter. A lot of you will go but some of you may not want to. We have now missed two Membership Appreciation Weekends and if things don't improve, we may not be able to have one in 2022. Let's hope we can!

On a positive note, for our members, even during the pandemic you were still able to get enjoyment from your membership. Camping is one of the things that is safe to do. It was great to see so many families this summer all together having a good time camping and sitting around their fire.

Sales of RV's and the desire to Camp has just exploded in the past 2 years. I am told that in 2020, over 4,200 families living in the lower mainland bought their first RV. Camping has a good future.

Because of Covid, I don't get out to the other HTR Parks as much as I used to. I miss that and hope that 2022 will see things getting back to normal. Donna and I have both received our two vaccines and I assume that most of you have also. I will keep this letter short and I hope to see many of you again in 2022.

Cheers,
Kevin



Newsletter

The year 2021 will surely go down as one of the most unusual and challenging years ever. Whether dealing with the changing rules from the Public Health Authority or the extreme summer heat to the wildfires ripping through BC, I think things will never be the same. I am very proud of our team and how they handled all the issues that we faced due to the COVID pandemic. There were many difficult times and added stress to their day when dealing with these issues.

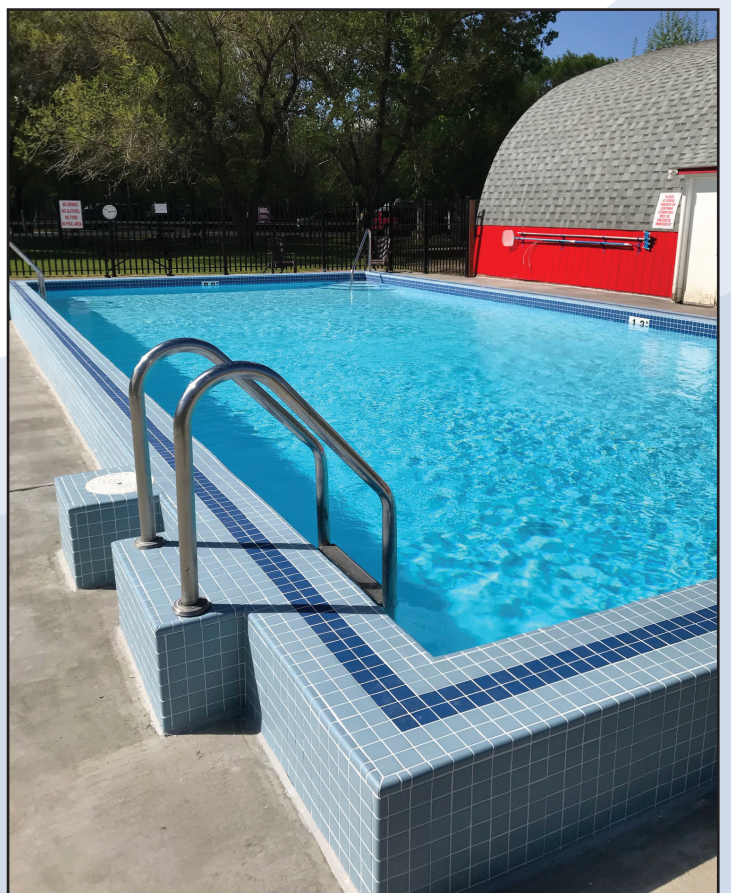
One of the biggest changes in our RV Resorts over the past few years has been the ever-increasing desire for guests to rent cabins and on-site RV's. We introduced 2 new cabins and 7 on-site RV's at Camperland to

go along with the other 4 cabins that were already in place. These units were very popular. We have purposely used sites that were the least popular or the hardest to park in to ensure that we did not take away any popular overnight sites.

The extreme heat challenged our outdoor pools this summer. With 40°C+ temperatures there were problems with algae growth even while adjusting chemical levels. We were not alone. Anybody who has an outdoor pool will have experienced the same issues. The hot sun will burn up the chlorine in your pool which makes it difficult to manage. We have put some new processes in place to assist in offsetting these issues. Speaking of pools, we completed a deck rebuild at Drumheller this summer.

WIFI continues to challenge our locations. We put in a brand new Wi-Fi system at Country Maples and have also recently completed upgrades to Camperland and Bridgeview. Sunshine Valley is in process and Dinosaur Trail will happen before next summer. As the demand for bandwidth increases, so must our infrastructure to handle this increase.

With the US border now open, we expect that many of the Snowbirds will once again head off to warmer climates of the South. The past few winters have been very busy with those that could not head south. We have increased winter capacities for water, power and sewer at Bridgeview, Camperland and Country Maples to meet the demand.



Rebuilt Pool Deck at Dinosaur Trail RV Resort

Manning Park Resort

While not a Holiday Trails Resort location, we own and operate Manning Park Resort. In addition to the Resort, we operate the campgrounds on behalf of BC Parks and have a long-term agreement to operate the Ski Area.

The exciting news from Manning is the opening of a year-round, full-service BC Parks campground called Skyview RV Campground. The RV Campground will be open in December of 2021!

Located next to Lightning Lake, there will be shuttles throughout the day taking guests to the Ski Area and back to the campground. For more information, please visit www.manningpark.com

Host Parks

Seal Bay RV Resort will be hosting the HTR Members during the 2022 Season. The months available for membership usage are May 1st through to and including September 30th. Call in day for making reservations for the Resort will start on February 8th, 2022 by calling the HTR Head Office at 604-794-7876 during regular office hours: 8:30 – 4:30. Please have your reservations dates (arrival date and check out date) planned and ready to be given when calling in. Your membership allows for three reservations to be on the books with ONE of those reservations being a long weekend. Be sure to observe your out time when making reservations.



Alberta Beach is located just northwest of Edmonton and reservations may be booked directly with the Park by calling 1-780-924-2421. The Park is open May 1 to Sept 30.

Member Usage Updates

NEW: We will be discontinuing the 3:00pm check out time for Sunday and Holiday Mondays.

Check in time: After 12 noon / Check out time: 11:00am

Members who book an extra day to have a late check out will be charged the nightly fee to their membership account. We ask that you refrain from practicing this as it will free up the site for someone else to enjoy rather than being vacant.

No show: failure to show up on your reservation day will result in cancellation of the whole reservation and one night charge will be applied to member's account.

The regular cancellation policy does not apply to member reservations so if you need to change or cancel your reservation, please call the registration office directly to make those changes and to prevent charges on your account.

Reminder: six person per site limit and one small tent on site is permitted along with the RV.

Site Preference: Members are not guaranteed a specific site however, a request may be made for an area of your choice and we will do our best to accommodate. Sites are assigned based on length of unit, length of stay and other factors therefore, it is not always possible to accommodate your reservation preference.

Holiday Trails Resorts Halts Membership Sales

Over the past two years RV'ing and camping has increased substantially. With the various pandemic restrictions during this time, many families decided camping was one of the safest ways to travel and vacation. Holiday Trails Resorts parks has experienced this increase in usage and will be expecting the same for next season. With this being the case, Holiday Trails Resorts has decided to discontinue the sales of new HTR memberships to keep the member to site ratio lower. This, along with the new advanced reservation time frame, will benefit the current members when making reservations for the upcoming year.

The new advance reservation time frame for members will be extended from September 1 – December 31 to September 1 - March 1. Non-members will now have to wait until March 1 to make reservations for the upcoming season. We encourage members to plan their camping in advance.

Member Reservation Cancellations & Wait Lists

Our resorts are experiencing wait lists on many weekends, not just for long weekends, but for regular weekends as well. At our Resorts we always have separate wait lists for Members and non-members, with the Member's list always being checked and fulfilled first. As you may know, for ease of use and simplicity, members have been able to cancel their reservations online. We have changed this slightly.

Please Note: Cancellation 'requests' may be done online (through your account) by clicking on the "Cancel Reservation Request" button. The registration office will complete these requests manually so that these sites get used to fulfill the wait list before anyone can book them online. Cancellations may also be make by calling the Resort directly. All reservations, changes and cancellations will generate a confirmation email to be sent to you.

If you do not receive one within 24 hours, please call the registration office or the head office to enquire. Be sure to check your spam or junk email folder first.

